

Employee Name:



The Mission of SHARE is to identify, develop and foster programs and services that further the health and well-being of the people of our community and surrounding areas

Job Description Certified Trainer Level 2

Reports To: Fitness Programing Director	Location: 6
Type of position: Hourly	Grade: 26
Benefits Eligible: Yes	ID: 133
Non-Routine Driver	Tier: 1
EEOC Classification: Service Worker/Non-Supervisory	

Position Summary

Responsible for customer service, assisting members with equipment use/operation, providing quality individual fitness and exercise programs, providing new member screening, orientation, testing, and exercise prescription. Responsible for the fitness area is clean and safe and members are following HFC policies and procedures.

Qualifications

Experience as a certified professional in a fitness center environment, training athletes, or the military is preferred. Students who are pursuing an education in exercise science, physical education or kinesiology who also possess the required certification will be considered. Must possess excellent communication, motivational and coaching skills. Must possess competent knowledge of exercise principles, fitness testing, health risks, and fitness design programs. High School Diploma or completed GED is required.

Required Certifications

A current personal training certification from ACSM, NCSA, ACE or NASM is required. CPR certification required, must be obtained within 90 days of hire. The cost for CPR certification will be reimbursed by HFC. Required certifications must be maintained for continued employment.

Physical Requirements

Light to Medium work

The work requires some physical exertion such as long periods of standing; walking over rough, uneven, or rocky surfaces; recurring bending, crouching, stooping, stretching, reaching, or similar activities; recurring lifting of moderately heavy items such as typewriters and record boxes. The work may require specific, but common, physical characteristics and abilities such as above-average agility and dexterity. Must possess physical requirements for any national certification required and maintain these requirements at all times.

The minimum requirements of this position require this individual to:

- Ability to perform repetitive tasks and/or motions
- Ability to hear alarms/ telephone/stereo speakers/normal speaking voice
- Must exhibit good manual dexterity
- Must exhibit good eye-hand-foot coordination
- Clarity of vision with/without corrective lenses
- Must be able to climb stairs

Other Requirements

- Furnish own transportation
- Must keep informed of and comply with the non-discrimination policy as stated: SHARE does not discriminate on the basis of race, color, national origin, handicap or age in admission or access to or treatment or employment in its programs or activities. The current President / CEO of SHARE FOUNDATION, has been designated to coordinate efforts to comply with the Americans with Disabilities Act of 1991 which prohibits discrimination on the basis of handicap

SHARE IMPACT Values

The values of SHARE are:

Integrity - Motivated - Professionalism - Adaptability - Compassion - Teamwork

Your behavior and the values you demonstrate in the workplace have a direct IMPACT on mission fulfillment, the work environment and the people you serve. You will be evaluated on the demonstration of these values in the performance of your work and in your daily interaction with others. You must be successful in both the demonstration of these values and the successful performance of the essential job functions required on this job description.

Evaluation Instructions

Evaluation Key: Met (M) Needs Improvement (NI) Not Met (NM)

Complete electronically or in ink. Do not erase or use white out and initial any corrections.
 Give a key for all requirements. Include documentation for NI or NM keys in the comments field. Document any goals that are set during the evaluation. Give employees the opportunity to make comments or to respond in writing. Complete the recommendations section. Signatures are required from the supervisor and the employee.

Essential Job Functions

Requirement	Key	Evaluation Comments
Maintain Customer Service Standards <ul style="list-style-type: none"> • Speak to and greet each member as they come in with a smile and empathy. • Make every effort to learn members' names and treat them as individuals. • Continually circulate around the fitness floor to build relationships with members and staff. • Supervise member use of fitness equipment to ensure safety • Assist with equipment distribution when needed by members. • Attend to member's needs in a friendly, polite, courteous and professional manner. • Treat all members the same being careful to spend time with all members not just those most familiar. 		
Participate and be responsible for own manageable losses and be held accountable for their "Retention Team's" retention rate by use of computer or hand generated reporting.		
Use good listening skills when member or staff issues arise and utilize professional problem solving skills. Defer to Fitness Programming Director if issues need further arbitration.		
Complete assignments consistently.		
Assist with cleaning and maintaining a safe fitness environment at all times. Report maintenance issues immediately to Fitness Programming Director.		
Report all incidents, accidents and injuries using proper forms to the Fitness Programming Director.		
Ensure all policies and procedures of HWFC are being followed by participants.		
Use professional conduct at all times with members and staff. Report inappropriate behaviors immediately to your supervisor, the VP of Community Health or HR		
Attend departmental meetings and training seminars.		
Assist with record keeping and data entry of member information.		
Assist Fitness Programming Director by attaining information regarding market and member needs and wants.		

Training Duties

Recruit and schedule clients for private and semi-private training from within the facility with oversight from supervisor.		
Promote and schedule large group training and educational programs.		
Complete all paperwork and tracking of training sales and delivery of services accurately and timely ensuring that sessions have been paid.		
Maintain the training log and submit it each week to supervisor.		
Follow all policies, protocols and procedures		

established for training.		
Promote HFC programs and services, encourage cross training and other activities to assist members in attaining their fitness and health goals.		
Take responsibility to keep required certifications current. Ensure certifications are renewed prior to expiration.		
Maintain confidentiality standards and professional boundaries with clients.		
Adhere to Policies and Procedures		
Demonstrate an understanding of how SHARE's IMPACT values help achieve our mission to identify, develop and foster programs and services that further the health and well-being of the people of our community and surrounding areas. Demonstrate those values on a daily basis and be willing to overcome behaviors that negatively impact relationships with co-worker's and the people we serve.		
Adhere to punctuality, attendance and absenteeism policies. Ensure proper coverage of fitness area by completing appropriate substitution forms in case of illness, injury or vacations.		
Adhere to dress code standards		
<p>This job description is a summary of the typical functions of the job, not an exhaustive or comprehensive list of all the possible job responsibilities, tasks, and duties. The responsibilities, tasks and duties of the jobholder of this position may differ from those outlined in this job description and other duties, as assigned, may be part of this job. This job description should not be construed to imply that these requirements and functions are the exclusive standards of this position.</p>		
Evaluation Summary		
Met last year's goals:		
Evaluation Goals for Up Coming Year:		
1.		
2.		
3.		
4.		
Recommendations:		
Employee Comments:		
Employee Signature:		Date:
Supervisor Signature:		Date:
ED Review:		HR Review:

